Among Makers
Buyer Privacy Notice

Last updated: 5 August 2026

At a glance

- We use personal data to operate the marketplace, process and support orders, arrange payments and shipping, keep the Platform secure and meet legal obligations.
- We do not sell personal data. The relevant Seller receives only the information reasonably needed for the order and must not use it for direct marketing unless you separately subscribe through the Seller's own channel.
- Privacy questions and GDPR requests: support@amongmakers.co.

This notice explains how Bopa AB, trading as Among Makers, uses personal data about Buyers, delivery recipients, website visitors, newsletter subscribers and people who contact us about an order.

1. Who we are

Legal entity: Bopa AB (organisation number 559530-4949), trading as Among Makers.

Address: c/o Studio 5, Grimsbygatan 24, 211 20 Malmö, Sweden.

Privacy contact: support@amongmakers.co.

Bopa AB operates the Among Makers online marketplace, which connects Buyers with independent private and business Sellers ("Sellers" or "Makers").

2. Bopa AB and the Seller

For order-related processing that Bopa AB and the relevant Seller jointly determine, they act as joint controllers. This generally includes making order information available to the Seller, fulfilling and documenting the order, arranging shipping, necessary order communications, recording delivery and refund status, and coordinating returns, complaints or transport claims through the Platform.

Bopa AB operates the Platform and decides what order information is collected and displayed. The Seller uses the information to fulfil the purchase agreement and carry out its responsibilities to you.

Bopa AB is the main contact point for privacy requests concerning this joint processing, but you may exercise your rights against either Bopa AB or the relevant Seller. The parties will cooperate where necessary.

The Seller may also process information independently for its own accounting, tax, product-safety, warranty, complaint and legal-claim responsibilities. The Seller is independently responsible for marketing that you separately sign up to through the Seller's own channel.

3. Personal data we collect

- Identity and contact details, such as your name, email address, telephone number, billing address and delivery address.
- Account information, preferences and saved information where those functions are available.
- Order and transaction details, including products, Seller, price, order date, shipping information, payment status, refunds and transaction references.
- Messages and support information that you send directly to Among Makers, including enquiries, information about returns or complaints, and photographs or documents provided in connection with a claim. We do not routinely receive or access information sent directly to a Seller unless it is forwarded or otherwise shared with us.
- Technical and usage information, such as IP address, device and browser information, security events and use of the Platform.
- Marketing choices and cookie information.

We collect personal information from you when you use the Platform or contact Among Makers. We may also receive information from a Buyer who provides another person's delivery details, from the relevant Seller, and from organisations involved in an order, such as Stripe, PostNord or an insurer. Certain technical information may be collected automatically when you use the Platform.

Please do not send sensitive personal data unless it is genuinely necessary for a specific support, safety, complaint or legal matter.4. How and why we use personal data

The legal basis depends on the activity. The main uses are summarised below.

Activity	Purpose	Main legal basis
Account and Platform use	Create and administer an account, provide checkout and Platform functions, and communicate essential service information.	Contract or steps before entering a contract; legitimate interests.
Orders, payment and shipping	Process and support an order, provide payment status, share necessary data with the Seller, arrange delivery and process refunds.	Contract; legal obligations; legitimate interests.
Returns, complaints and claims	Handle returns, product issues, refunds, transport damage, loss, safety matters and legal claims.	Contract; legal obligations; legitimate interests.
Security and service improvement	Protect accounts and transactions, prevent misuse, troubleshoot and improve the Platform.	Legitimate interests; legal obligations where applicable.
Marketing and optional cookies	Send newsletters you choose to receive and use non-essential analytics or marketing technologies.	Consent, where required.

5. Who receives personal

We share personal data only where reasonably necessary for the purposes described in this notice. Recipients may include:

- The relevant Seller. The Seller receives the information needed to fulfil and support the order, such as your name, delivery address, contact details, order details and relevant messages or claim information.
- Stripe and payment providers. Stripe processes payments and may use information for authentication, fraud prevention, legal compliance and service operation. Bopa AB does not normally store complete card details.
- PostNord and other approved carriers. They receive the name, address, contact and shipment information needed to transport and track a parcel.
- Insurers and claims handlers. Information may be shared where needed to investigate a transport-damage, loss or insurance claim.
- Technology and support providers. Hosting, storage, email, support, analytics and cookie-management providers may receive the information needed to provide their services.
- Professional advisers and authorities. We may share information with accountants, auditors, insurers, banks, lawyers, courts, law-enforcement bodies or regulators where necessary or legally required.
- A successor organisation. Information may be transferred if Bopa AB or the Platform is reorganised, sold or transferred, subject to appropriate safeguards.

We do not sell personal data. Sellers are not permitted to use contact details obtained through Among Makers for direct marketing, advertising audiences or promotional lists.

6. Marketing and cookies

We send promotional messages only where we have a lawful basis. You can unsubscribe using the link in a marketing email or by contacting support@amongmakers.co. This does not stop necessary messages about an account, order, refund, complaint, security issue or legal matter.

The Platform uses necessary cookies and similar technologies. Optional analytics, preference or marketing technologies are used only where permitted and, where required, after consent. Our Cookie Notice and cookie settings provide the current details and allow you to change your choices.

7. International transfers

Some providers or their group companies may process personal data outside the European Economic Area. Where this happens, Bopa AB will use a lawful transfer mechanism, such as an adequacy decision, approved Standard Contractual Clauses or another safeguard recognised by EU data-protection law. You may contact us for more information about safeguards relevant to your data.

8. How long we keep personal data

We keep personal data only for as long as needed for the relevant purpose and applicable legal, accounting, tax, consumer, safety and limitation periods.

Category	Draft retention approach
Buyer account	While active and normally up to 24 months after closure, unless information is needed for an outstanding order, complaint, security issue, legal obligation or claim.
Orders and transactions	The parts that form accounting or tax records are generally kept for at least seven years. This does not mean that every contact detail remains visible or is kept for the full period.

Category	Draft retention approach
Cancellation requests, insurance claims and cases shared with Among Makers	We retain information about cancellation requests made through the Platform, insurance or transport claims handled by Among Makers, and any information concerning returns or complaints that is sent or forwarded to us. This may include photographs, delivery information, product details and supporting documents. We keep the information for as long as necessary to handle the matter and afterwards for any applicable complaint, insurance or limitation period. Information sent only to the Seller is handled by the Seller and is not routinely accessible to Among Makers.
Support correspondence	Normally up to 24 months after the matter is closed, unless it forms part of an order, complaint, claim or legal record requiring longer retention.
Marketing	Until you unsubscribe or withdraw consent. We may keep a minimal opt-out record so that we respect your choice.
Cookies and analytics	For the periods stated in the Cookie Notice and cookie settings.

9. Security

We use technical and organisational measures designed to protect personal data against loss, misuse, unauthorised access, disclosure, alteration and destruction. The measures are selected according to the nature of the processing and the relevant risks. We do not claim that a particular technical function is available unless it has been verified.

Sellers are required to protect Buyer information, limit access to people who reasonably need it and report suspected security incidents. No online service can guarantee complete security, so please contact us promptly if you suspect that an account, order or message has been accessed or disclosed without permission.

10. Delivery recipients and

If you give us another person's details, for example a gift recipient's name and delivery address, please make sure you have a reasonable basis for doing so and tell that person that this notice is available.

The Platform is not directed at children. A person under 18 should use it only with the involvement and permission of a parent or guardian. Products may be intended for children, but the Buyer and account holder should be an adult or otherwise legally able to enter the relevant agreement.

11. Your data-protection rights

Depending on the circumstances, you may have the right to:

- receive information and obtain access to your personal data;
- have inaccurate or incomplete information corrected;
- ask for deletion or restriction where the legal conditions are met;
- receive certain data in a digital format;
- object to processing based on legitimate interests and object at any time to direct marketing;
- withdraw consent at any time, without affecting earlier lawful processing; and
- not be subject to certain solely automated decisions with legal or similarly significant effects.

To exercise a right, email support@amongmakers.co and explain what you would like us to do. We may ask for information reasonably needed to verify your identity. We normally respond within one month, although the GDPR permits an extension in some cases.

For jointly controlled order processing, you may contact either Bopa AB or the relevant Seller. Some rights are not absolute; for example, information may need to be retained for accounting, tax, safety, fraud prevention, legal claims or another person's rights.

12. Questions and complaints

Please contact us first so that we have the opportunity to understand and address the issue.

Email: support@amongmakers.co

Post: Bopa AB, c/o Studio 5, Grimsbygatan 24, 211 20 Malmö, Sweden

You may also lodge a complaint with the Swedish Authority for Privacy Protection (Integritetsskyddsmyndigheten, IMY), or another competent data-protection authority where you live, work or where the issue occurred.

IMY: www.imy.se | Telephone: +46 (0)8 657 61 00 | Post: Box 8114, 104 20 Stockholm, Sweden

13. Changes to this notice

We may update this notice when the Platform, our providers, legal requirements or our processing changes. The latest version will be published on the Platform with the updated date. If a change is significant, we will use an appropriate method to draw attention to it.